

Loan payment insurance

Insurance service information document

AS LHV Kindlustus, registered in the Republic of Estonia



The information document provides a general overview of loan payment insurance. This document does not contain all the terms and conditions of the insurance contract based on insurance interest and requirements. Comprehensive information, including pre-contractual information and the terms and conditions of the contract, can be found in other documents, such as the offer, the terms and conditions of loan insurance, and the insurance policy.

What type of insurance is it?

Loan payment insurance is intended for private individuals and is a voluntary insurance of loan obligations. Various loan and financial commitments can be insured. In the event of an insured event, the monthly payment of the loan will be reimbursed.



What is insured?

The loan obligations of the insured persons specified in the policy are insured.

Insurance cover is provided for:

- ✓ loss of employment, including unforeseeable termination of the employment relationship at the initiative of the employer for reasons beyond the control of the insured person or due to the state of health of the insured person, and extraordinary termination of a fixed-term employment contract on the initiative of the employer
- ✓ temporary incapacity for work lasting more than 30 days (including sick leave and care leave for up to 18 years old child)



What is not insured?

The insurance provider shall not insure or compensate the damage if:

- ✗ the insured person lost their employment or became aware of it before the insurance cover entered into force, during the probationary period or during the waiting period
- ✗ the insured person retires to receive old-age pension after the end of the employment relationship
- ✗ the event is not unexpected and unforeseeable
- ✗ the insured event has occurred due to the fact that the insured person used alcohol, narcotic or toxic substances
- ✗ the insured person intentionally caused the insured event
- ✗ the insured person's fixed-term employment relationship ended as planned and/or the employer did not extend it for a new period
- ✗ the insured person lost their employment due to their state of health if there was a suspicion of the presence of the disease that caused it before the conclusion of the insurance contract and a doctor's appointment or outpatient examination had been agreed upon
- ✗ the insured event was caused by another exclusion specified in the insurance contract or in the terms and conditions of the insurance



Are there any restrictions on insurance cover?

The limitations of insurance cover are described in the insurance terms and conditions and the policy. For example, no compensation will be paid for:

- ! events occurred during the deductible and during the waiting period (including the waiting period for loss of employment insurance cover is 90 days from the entry into force of the first insurance contract)
- ! the part of the damage caused by the insured event that exceeds the sum insured and/or the indemnity limit specified in the policy
- ! damage if the insured event occurred due to a condition arising before the conclusion of the insurance contract
- ! damage for the loss of employment if the insured person has not registered as unemployed at the Estonian Unemployment Insurance Fund
- ! damage for the loss of employment if the employment relationship ended for a reason arising from the insured person (except for the state of health), at their request or by agreement of the parties



Where am I insured?

- ✓ The territory of insurance cover is not limited, but the loan obligations and employment relationship of the insured person must be in Estonia.



What are my obligations?

- Provide LHV with complete and truthful information in order to enter into an insurance contract.
- Make sure that there is enough money in your account related to the loan obligation to pay off the loan and insurance premiums.
- Avoid an increase in the insurance risk and do not allow other persons to increase it.
- Notify LHV Insurance of an increase in the insurance risk, for example, if your loan obligations change compared to that which is stated in the insurance contract.
- After becoming unemployed, register yourself as unemployed at the Estonian Unemployment Insurance Fund and notify LHV Insurance thereof.
- If you lose your employment, send LHV Insurance a document confirming that you are registered as unemployed at the Estonian Unemployment Insurance Fund once a month.
- Do everything you can to prevent an insured event and minimise potential losses.
- Notify LHV Insurance of the insured event immediately, but at least within five days after the insured event or becoming aware of it.
- Provide LHV Insurance with complete and truthful information regarding the insured event.
- Allow LHV Insurance to investigate the circumstances of the insured event.



When do I pay and how?

Pay the insurance premium or instalments thereof in the amount and by the due date specified in the policy by bank transfer on the basis of the invoice or by e-invoice standing order on the basis of a contract.



When does the insurance cover start and end?

Insurance cover begins after the conclusion of the insurance contract, on the date specified in the policy.

The waiting period for loss of employment insurance cover is 90 days from the conclusion of the first insurance contract. If you are unemployed at the time of entering into the insurance contract, the waiting period starts on the day you start working. If you extend a previously concluded insurance contract, the waiting period will not apply.

The insurance cover ends on the expiry date of the period of insurance indicated in the policy. The insurance cover may end before the end of the insurance period specified in the contract if the insurance premium is not paid, the contract expires or is terminated before then.



How can I terminate my insurance contract?

If you have concluded an insurance contract **distantly**, you have the right to withdraw from the contract within 14 days of concluding it. To withdraw, please submit a written application to LHV Insurance in a format that can be reproduced in writing, by e-mail, to kindlustus@lhv.ee. If you withdraw from the insurance contract, LHV Insurance will refund the insurance premium you have paid. If LHV Insurance has provided you with immediate insurance cover, you have no right of withdrawal.

By agreement between the parties, the insurance contract may be terminated at any time before the end of the insurance period. To terminate insurance contract, please submit an application to LHV Insurance in a format that can be reproduced in writing, stating the name of the recipient of the insurance premium refund and their current account number, by e-mail, to kindlustus@lhv.ee. If you have not indicated the expiry date of the insurance contract in the application, LHV Insurance will terminate the contract within 30 days after receiving the application.

If the insurance contract is cancelled during the insurance period, LHV Insurance will refund the premium paid to you for the part corresponding to the period during which the insurance cover was not in force.

The insurance contract cannot be terminated retroactively.