

# PIN-calculator user manual

## First use

Press ◀ and hold 

Designate a 5 digit PIN code

Enter the same PIN code again

An 8 digit password will be displayed on the PIN-calculator screen. If you enter this code to the password field of your Internet bank, you will be able to log in or authorize commands.

THE DISPLAY  
SHOWS ↓

NEW PIN

PIN CONF

12345678

## Everyday use

Press ◀ and hold 

Enter your 5 digit PIN code

An 8 digit password will be displayed on the PIN-calculator screen. If you enter this code to the password field of your Internet bank, you will be able to log in or authorize commands.

PIN

12345678

## Shutting down your PIN-calculator

The PIN-calculator does not have to be separately shut down, as it will turn off automatically after 30 seconds.

## Changing your PIN code

Press ◀ and hold 

Enter your 5 digit PIN code

Keep ◀ button pressed

Choose a new 5 digit PIN code

Enter the same PIN code again

PIN

12345678

NEW PIN

PIN CONF

12345678

## Choosing the PIN code

You can choose the PIN code required to turn on the PIN-calculator

- PIN code is 5 digits long
- The numbers cannot be sequential (for instance, 34567 and 76543 won't be accepted)
- The numbers cannot be identical (for instance, 22222 won't be accepted)
- A good PIN code is easy to remember, but hard for a stranger to guess

If the PIN code you chose isn't safe, the PIN-calculator will display the message **"NOT SAFE"** after you enter it. Don't write your PIN code down anywhere or save it in any other way. **Don't let anyone else (including LHV Bank employees) learn the PIN code.** Always be mindful that the 8 digit password displayed by the PIN-calculator is only visible for 30 seconds.

## Important information

If you enter any digit of your PIN code incorrectly, then press the ◀ button to make corrections.

If you have entered the incorrect PIN code, the display will read **"FAIL 1-5"**, the number on the screen showing how many times you have entered the code incorrectly. In order to re-enter the PIN code, press the ◀ button.

If you have entered the PIN code incorrectly five times in a row, the message **"LOCK PIN"** is displayed on the screen and the calculator will lock down. In order to unlock the calculator, please contact customer support.

If the digit **0000000** is displayed on the screen of the PIN-calculator instead of the password, the display is empty or the calculator isn't functioning for any other reasons, then wait 30 seconds until the PIN-calculator shuts itself off. Then try again. If the problem persists, then the calculator is probably damaged. In order to get a new calculator, please contact customer support.

**If you lose the calculator or it is stolen, inform customer support immediately.**

## LHV Customer Support

**Call** 6 800 400

**Write** info@lhv.ee

**Visit** Tartu mnt 2, Tallinn